

WISE WORKPLAN March – November 2007: PROGRESS REPORT – MARCH 2008

Box = end result

Underline = meetings

Bold =documents

WISE + number = WISE plan objective referred to

Project & Tasks	Deliverables & by when	Progress
1. Set up Community Coordinating Service (see also Homecare review and InterRAI below)		
1. Ongoing project team – extend to DIS. other NASCs & PHO 2. Recruit new Project Coordinator 3. Do Implementation Plan & get EMT approval 4. Support new project coordinator	1. <u>Coordinate</u> meetings Feb – July 2. Implem Plan approved by EMT 1 June 3. Comm Coord Service starts 1 March 2008	Draft implementation plan & budget discussed by EMT on 27 Nov. Budget submitted for 0809 budget round Feb 08. EMT approved change management process & management reporting lines Feb 08 Working on service spec & job descriptions
2. Develop & implement a clear model of care & plan for funding long-term support services		
1. Receive responses to the Request for Expressions of Interest (REOI), outlining direction & seeking interest 2. Discuss REOI with providers individually & jointly (including AT&R and other internal DHB), and clarify internally what we want, how it fits with other WCDHB plans eg 2020 3. Send out RFP and/or start negotiations for services in a staged process: <ul style="list-style-type: none"> • Long-term residential (alongside ARC process) with restorative focus (ie greater clinical & rehab specialist input) • Short-term non-acute/respite/rehab (see 4 below) • Homecare with restorative focus (see 5 below) 	1. <u>Meetings</u> with DHB & non-DHB providers completed (includes secondary care, ATR, residential & homecare) and a clear funding plan finalised with bed numbers & expenditure levels – by end April 2. RFP out and/or <u>negotiations</u> started by 1 June for <ul style="list-style-type: none"> • Additional longstay beds, with greater clinical & rehabilitation input • Short-stay non-acute beds for long-term rehab, carer support and respite care, and palliative care • Restorative homecare service 3. Services in place by 1 July 2008	Draft HOP funding plan discussed by EMT in Dec 07 (budgets and timeframe for the interrelated changes to older persons services from Dec 07 to Dec 08) Detailed budget for all changes prepared, but only partially approved for inclusion in 0809 DAP draft to MoH Tenders for respite care, daycare, dementia daycare and supportive housing projects – 4 months overdue, now expected to go out mar 08 Dec 07 - Agreement made with Granger House/Kowhai to convert 5 rest home beds to hospital level, and to build 10 more beds to accommodate Hannan ward longstay residents and 3 ex-Seaview residents RFP for all residential care beds in Westport has been drafted but not yet finalised or sent out. RFPs for respite care, daycare, dementia daycare and supportive housing have been drafted but not yet finalised or sent out.

3. Reefton older persons services		
1. Include model of care for older persons services into overall Reefton plan	Any ongoing work as needed eg Rural Innovation Fund proposal	Project manager currently working on reconfiguration of services. Budget for extra AH sought, not approved for inclusion in 0809 DAP. Extra NASC FTE confirmed
4. Stronger community role for specialist health of older peoples services (including non-acute rehab beds)		
<p>1. Work with AT&R to develop plan for a stronger role in advising, training and supporting primary and community services, including home-based carers, residential care facilities and primary nursing/medical services</p> <p>2. Discuss location and resourcing of short-stay non-acute beds for longer term rehab, get agreement to this from all stakeholders, organise funding and contracting arrangements and commission the beds</p> <p>3. Improved stroke service organised by AT&R</p>	<p>1. Plan developed for a stronger community role for AT&R (part of Secondary care planning) – by 1 Sept 2007</p> <p>2. <u>Additional resources</u> available for advising, training and supporting primary and community based services, particularly allied health</p> <p>3. Plan developed for new non-acute rehab beds by end April 2007 and agreed with stakeholders</p> <p>4. <u>New beds</u> established by 1 January 2008</p> <p>5. <u>Improvements</u> to stroke service in place by 1 January 2008</p>	<p>Stroke pathway of care process has started, led by Alison McDougall. Alison has been analysing patient data and she & Robyn have been interviewing service users and providers in hospital & community to map what happens now. Then will hold meeting with all stakeholders (including home support & residential care) to identify what changes are needed</p> <p>Budget prepared for sector training in restorative model of care for older people (see below), but not approved for inclusion in 0809 draft DAP.</p> <p>Discussion with Secondary Care GM re how we can fund non-acute beds for Greymouth.</p>

5. Reconfigure home-care services on restorative model

1. Discuss ways of implementing restorative model with potential providers as part of REOI discussions, including DHB & non-DHB
2. Ensure adequate community allied health resources are available – develop plan for this (alongside plan for stronger community role for AT&R)
3. Ensure adequate appropriate training initiatives are in place – meet trainers, work with HR
4. Develop a work plan for implementation of a restorative model (incl carer training, allied health & other resourcing, funding/contracting method, link to CCS etc) & get EMT approval
5. Consultation on proposed changes
6. Possibly pilot a restorative approach at Buller Health as part of a staged West Coast rollout
7. Finalise contracts & providers

1. Meetings with potential DHB and non-DHB providers during March/April, including
2. Discuss development of community allied health services with DHB provider, & do **EMT paper** to get approval for increased resources
3. **Meetings on training held mid 2007 and training initiatives in place** by 1 March 2008
4. **Homecare work plan** completed for EMT approval by 30 June (priority given to getting CCS up & running, but this can be done alongside)
5. **Consultation document** available by 1 July. Consultation period July-August
6. Start pilot restorative approach at Buller Health by 1 March 2008
7. Rollout of restorative approach in all contracts by 1 July 2008

Ruth Kibble of Careerforce came to West Coast in December to talk with the sector carer training and also about intersectoral initiatives to get more people into carer workforce. Survey of carer workforce done – 400 carers on West Coast, estim 250 have no formal quals. Home based carers have least quals.

Talking with HR & Careerforce about how to progress an upskilling programme. Several months behind time. Budget not approved for draft 0809 DAP

Continuing discussion with allied health HODs and Secondary care GM re ways of getting AH resources into community. Proposal & budget prepared for a non-acute beds/Comm. Rehab service on Waikato model, but not approved for 0809 draft DAP.

Proposal & quote received from Auckland Medical School (Ak Uniservices) for their SMART multi-disciplinary training programme of a restorative approach to older peoples care. Budget for this submitted but not approved for 0809 draft DAP.

Workplan for planned changes to home based support services not started yet – about 6 months behind time.

6. Implement InterRAI standard assessment tool in Community Coordinating Service		
<ul style="list-style-type: none"> 1. Include InterRAI planning & costing in CCS implementation plan, following national guidelines 2. Possibly pilot InterRAI at ?Buller Health, also as an evaluation of how current assessment practice compares to InterRAI benchmark (explore such high rest home entry, gaps in current homecare etc) 3. Participate in national roll-out of InterRAI if it happens 	<ul style="list-style-type: none"> 1. InterRAI costing & planning included in CCS implementation plan by 1 June 2. <u>Possible pilot</u> started 1 Sept 2007 and completed 30 June 2008. 3. InterRAI proposal approved by EMT by 31 December 07 & <u>rolled out</u> from 1 Oct 2008 	<p>MoH has just sent to the Minister the DHBNZ business case for approval for funding a national rollout of InterRAI.</p> <p>WCDHB will do own costing exercise in time for the capital bids in ?June 08. Ongoing costs have been estimated and built into Carelink budget for the draft 0809 DAP</p>
7. Encourage supportive housing developments		
<ul style="list-style-type: none"> 1. Include in REOI discussions 2. Contact councils, Abbeyfields groups, residential providers & other potential funders & providers to set up joint projects 	<ul style="list-style-type: none"> 1. Raise in REOI <u>discussions</u> in March/April 2. <u>Discuss</u> with all potential funders/providers in Grey, Buller and Westland by 30 June, and have <u>joint agreements in place</u> in all areas by March 08 	<p>No further work done on this yet. Potential providers of home support to supportive housing ventures (eg Healthcare NZ, Access) have been discussing this with the new councils. Abbeyfields groups in Westport and Greymouth are progressing.</p>

8. Implement health promotion part of WISE plan, including falls prevention & Disability Action Plan		
<ul style="list-style-type: none"> 1. Alan Lloyd (SISSAL) & new HEHA worker to get this going 2. Monitor implementation of Disability Action Plan 	<ul style="list-style-type: none"> 1. <u>New worker</u> by 1 April 07 & <u>expanded programmes in place</u> by 1 July 08 2. Ongoing <u>meetings</u> with DIS 	<p>The 2 halftime HEHA workers have been actively developing plans.</p> <p>Need to work on monitoring and progressing the Disability Action Plan</p> <p>Letter sent to Intersectoral Group for February 08 meeting raising issue of cessation of home insulation programme on the West Coast. They deferred discussion to their next meeting in May 08</p>
9. WISE plan – make sure it is implemented & monitored		
<ul style="list-style-type: none"> 1. WISE groups supported in quarterly monitoring & advisory role 2. Keep WCDHB website updated 	<ul style="list-style-type: none"> 1. <u>WISE groups</u> in Greymouth & Westport meeting quarterly 2. Ongoing updating of website 	<p>Quarterly meetings held in December</p>