

If you could change  
**one thing** about  
healthcare on The  
Coast, what would  
that one thing be?



We're aiming to provide a world-class health service.

Can you describe the **best customer experience** that you've had recently and what made it great? *(It doesn't have to be health related)*



Teamwork is central to the IFHC.  
Who are the three most important  
people in **your healthcare team?**

Let us know their roles rather than  
their names.



Coasters are well known for looking after themselves.

What's the one thing that **your health system** could do better in the future to support you to stay well?

