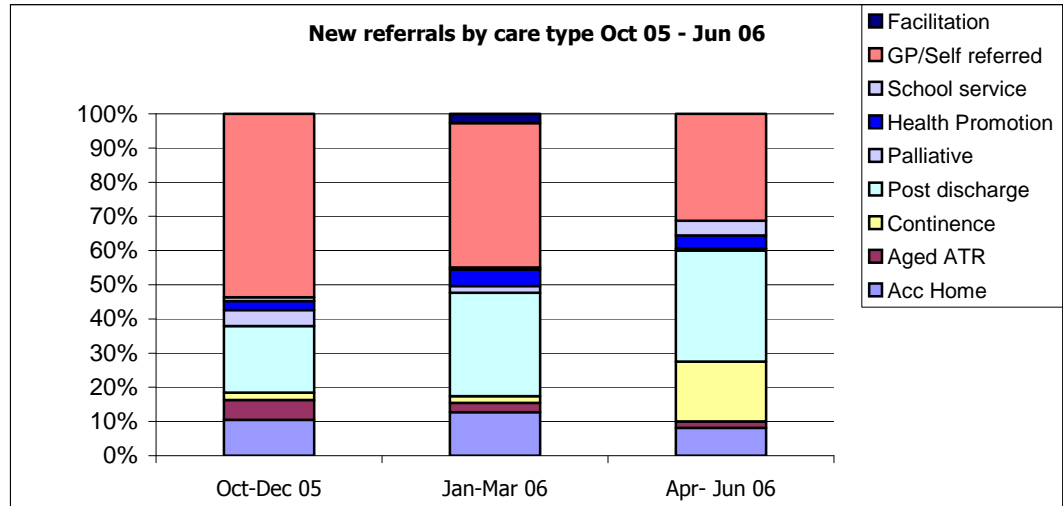


APPENDIX C Benchmarking for the Neighbourhood Nurse service: Key features

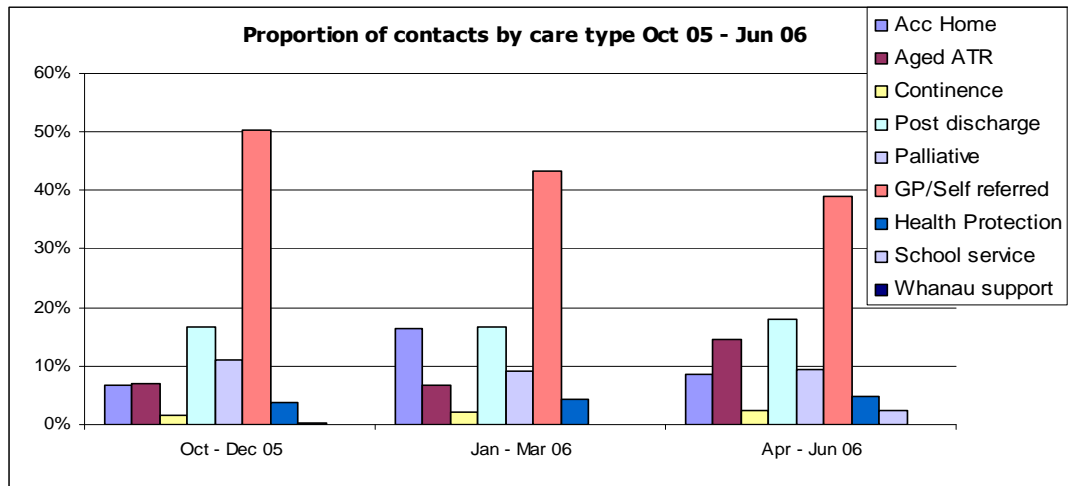
The graphs below were produced by the Project Manager from the Neighbourhood Nurse Statistics.

A broad range of services was delivered

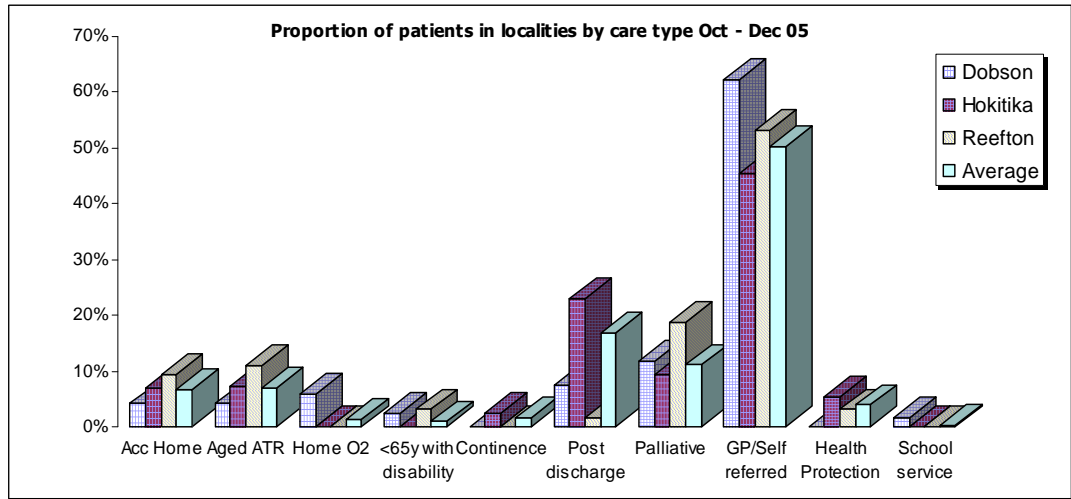
It had been proposed that the Neighbourhood Nurses work across the range of ages and health needs. The number of new referrals reported in each quarter from October 2005 to June 2006 show services being delivered across the range of community nursing client 'type' (below).



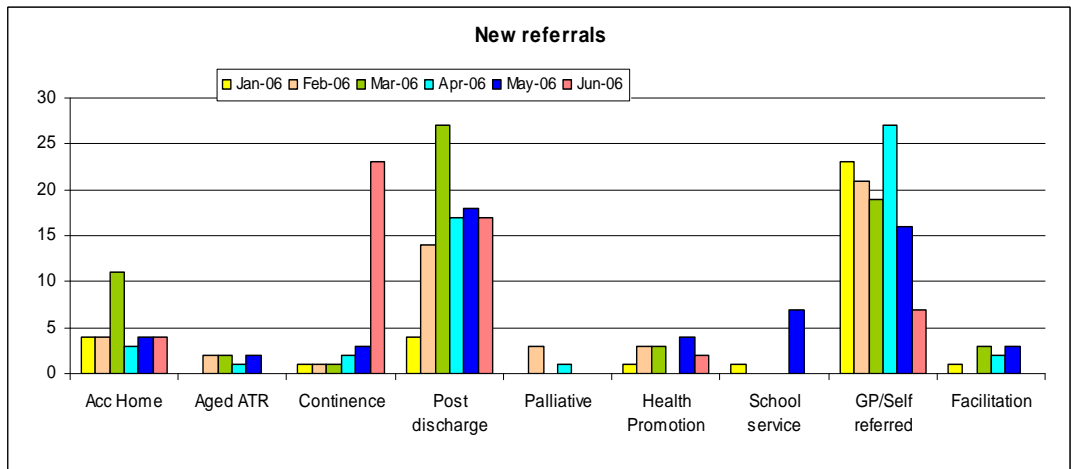
However, the percentage proportions of client contacts reported in each quarter from October 2005 to June 2006 show an increasing spread in the breadth of client 'type' as the positions became more established (below).



The graph below demonstrates the percentage proportion of the nurses' caseload by care type and locality compared with the average of all localities in March 2006. Variations in the nature of the service in each locality are also evident.



The range of new referrals to Neighbourhood Nurses from January to June 2006, (below) demonstrated that all the services in the community nursing contracts were covered, that is: ACC, District Nursing and Public Health Nursing.



Services were delivered to Maori

The 'special health needs of Maori' were to be addressed by the Innovations, and the WCDHB proposal had included a 0.5FTE 'Whanau Nurse' in Reefton, as well as expecting that other Neighbourhood Nurses would include the health needs of Maori in their focus.

- There was a steady growth in services to clients who identify as Maori in all localities.
- In June 2006, the average rate of clients identifying as Maori accessing the Neighbourhood Nurse services across the localities was 11.5%, indicating a higher proportion in the Neighbourhood Nurse caseload than the 8.7% in the West Coast population.
- Reefton, where the 'Whanau Nurse' was located, had the highest proportion of clients who identify as Maori with an average of 21.5%, compared to 6.5% in Hokitika and 1.6% in Dobson.

