

### Purpose / Objectives

- Develop and implement a best practice patient pathway for the Dementia patient journey on the West Coast.
- Develop the patient pathway to a level of detail which assists to identify opportunities for service improvements enhancing the quality of service provision.
- Facilitate a forum for better understanding of the Dementia patient pathway, and any barriers or constraints to service provision.

### Scope of Exercise

- The scope includes all points on the pathway:
  - **from** the time the patient seeks care (e.g. presentation at GP or self/carer referral to services);
  - co-ordination of comprehensive specialist assessment;
  - **to** the time a treatment or care plan is established for the patient (e.g. specialist residential care, care in the community)
- Development of an audit tool for the pathway.

### Inclusions

- Define Dementia vs Delirium to enable appropriate referral.
- Response to/management of referrals
- Examine patient flow and relationships between Hannan Ward AT&R, Kahurangi and Manaakitanga to facilitate functional and comprehensive service provision for people with Dementia.
- Criteria for access to providers (e.g. Dementia Outreach Nurse).
- Criteria and process for access to services (e.g. Kahurangi, specialist assessment).
- Define process for assessment of patients.

### Exclusions

- Delirium pathway post assessment or diagnosis.
- Service provision framework for Kahurangi and other Mental Health services.
- Standard operating practice/processes for Service Co-ordination and Carelink.
- Detailed demand vs capacity analysis.

### Stakeholders

General Manager Mental Health Services  
 General Manager Secondary Health Services  
 General Manager Maori Health  
 Associate Director of Nursing, Mental Health  
 Operations Manager, Mental Health  
 Manager Diagnostic and Support Services  
 Clinical Nurse Manager, Kahurangi  
 Clinical Nurse Manager, Hannan Ward  
 Clinical Nurse Manager, A&E  
 Consultant Psychiatrist, Kahurangi  
 Kahurangi GP  
 Hannan/AT&R Physician  
 Dementia / AT&R Outreach Nurse  
 Occupational Therapy  
 Physiotherapy  
 Social Work  
 Radiology  
 Laboratory  
 Pharmacy  
 Community Mental Health staff  
 GPs and Practice Nurses  
 Rural Nurse Specialists and District Nurses  
 Mental Health Quality Co-ordinator  
 Manager, Carelink  
 Rest Homes  
 West Coast PHO  
 Patients and family/whanau/carers

<b>Project Timetable</b>		
Interviews	Consultation	Completion
January 2009	February 2009	March 2009
<p><b>Confirmation of Support</b></p> <p><b>Clinical Leader/s</b></p> <ul style="list-style-type: none"> <li>• I have read the Terms of Reference and understand the purpose, objectives and scope of the exercise.</li> <li>• I will, to the best of my ability, ensure that,               <ul style="list-style-type: none"> <li>- all departments involved in the exercise as outlined in these Terms of Reference</li> <li>- relevant departments will participate in evaluation of draft information received by the project manager/facilitator</li> <li>- relevant departments will not begin any new work or make changes to services in conflict with the purpose, objectives or scope of the exercise as outlined in these Terms of Reference unless agreed with the Project Team.</li> </ul> </li> </ul>		
<i>Name</i>	<i>Signature</i>	<i>Date</i>
<b>Alois Verstraeten</b> Clinical Nurse Manager Kahurangi		
<b>Nigel Fanshawe</b> Consultant Psychiatrist		
<p><b>Service Manager / General Manager / or equivalent</b></p> <ul style="list-style-type: none"> <li>• I have read the Terms of Reference and understand the purpose, objectives and scope of the exercise.</li> <li>• I commit to provide full support to the exercise for the duration of the project and to provide continuity of support in the event of a change service structure or in personnel.</li> <li>• My service will not begin any new work or make changes to services in conflict with the purpose, objectives or scope of the exercise as outlined in these Terms of Reference unless agreed with the Project Team.</li> <li>• My service will participate with evaluation of draft information received by the project manager/facilitator.</li> <li>• I undertake to ensure the implementation of any service improvements as agreed and to ensure data collection and audit processes continue as agreed.</li> </ul>		
<i>Name</i>	<i>Signature</i>	<i>Date</i>
<b>Lois Scott</b> Operations Manager, Mental Health		
<b>Hecta Williams</b> General Manager Mental Health Services		
<b>Chris Le Prou</b> General Manager Secondary Care Services		