

The Westerly

“Te Hauauru”

January 2008

Inaugural WCDHB Health Awards a Great Success

An awards ceremony held on the 10th of December marked the culmination of much hard work for the 20 nominees in the first ever WCDHB Community Health Awards.

West Coast DHB CEO, Kevin Hague praised the high standard of the entries.

“The nominations received for these awards demonstrate excellent examples of how dedication, excellence and innovation can result outstanding results for our community”, Mr Hague said. Supreme Winner on the night was the Surgical Services Project ‘Alternative Pathways. This project has significantly reduced the time between referral and surgical procedure in colonoscopy and cataracts through the development of a criteria based reference tool.



Alison McDougall of Surgical Services flanked by Wayne Turp, Kevin Hague and Dr Carol Atmore accepting the Supreme Winner Award for the project “Alternative Pathways for New Patients- Colonoscopy and Cataracts”

- The Community Award - *Improving the Quality of Life, West Coast Stroke Support Group*



Special Award winner Diabetes Nurse Educator, Norma Devlin.

- The Excellence in Treatment or Rehabilitation Award - *Recovery in the Community – PACT Group*
- The Hauora Māori Award - *Services to Improve Access with a Kaiawhina Māori Navigator in Buller, West Coast PHO*
- The Innovation Award - *Tucking In, a HEHA project of the WCDHB and Sport West Coast*
- Highly Commended - *Revolutionising Health IT- The WCDHB Experience, IT Department, WCDHB*
- The Prevention Award - *Community campaign for Violence Free West Coast, Te Rito Family Violence Network*
- The Primary Care Award - *Mental Health Service in a Primary Care Setting, West Coast PHO*
- The Process Improvement Award - *Alternative Pathways for New Patients, Colonoscopy & Cataract, Surgical Services, WCDHB*

- The Quality Improvement Award - *Credentialing, Clinical Audit and Mortality Review, Vicki Piner, WCDHB*
- The Schools Award - *Runanga Rascals Café, Runanga School*
- The Special Award *Diabetes Nurse Educator, Norma Devlin*



Innovation Award winners Kim Sinclair (HEHA) and Don Monk (Sport West Coast) for Tucking In.

PRIMHD and Ready to Go

Recently the WCDHB PRIMHD Project scored 1st equal with Waitemata DHB in readiness for the July 08 extract.

This is huge achievement given our size and the challenges the project has faced since its conception in Jan 05.

The PRIMHD project follows on from the MH Smart Project which started on the West Coast in Jan 05.

PRIMHD is the name of a project that integrates the two national mental health data collections: the Mental Health Information National Collection ([MHINC](#)) and the Mental Health Standard Measures of Assessment and Recovery (MH-SMART). Both sets of data will work together to assist in describing who receives what services from whom and with what effect.

PRIMHD is one of four priority projects described in the implementation plan of the [National Mental Health Information Strategy](#) (2006).

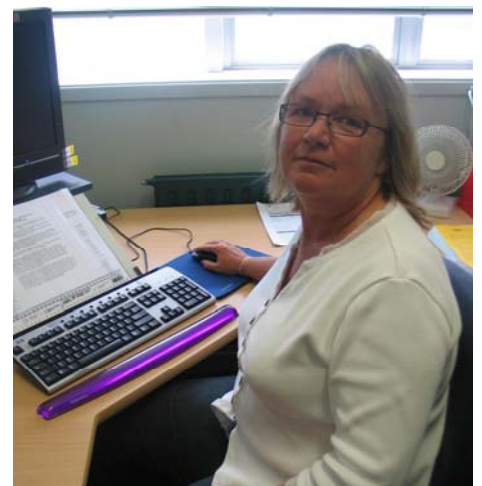
The collection of quality outcome data under MH-SMART will progress the development of a national dataset that supports a better and more detailed understanding of what happens to those who access mental health services. The dataset will also provide services with valuable information to support planning activities. For this reason, it is important that the sector continues to maintain momentum on embedding the collection of outcome measures into routine practice and, at the same time, works on integrating that information with the current national data collection, MHINC.

The project co-ordinator Sue Brown credits the staff for the project's recent achievement, stating without the excellent data collection at the coal face and a team commitment from all staff involved, including the IT development team, our

achievements would not have been possible.

For the first time the WCDHB Mental Health Teams have the ability to show the rest of NZ that we can be one of the leading DHB's in helping service users and clinicians to work together more effectively to plan services and treatments that promote recovery.

[Find out more](#)..Intranet > Departments > Mental Health.



.Sue Brown, project coordinator for the PRIMHD project.

Movember the Hirsute Way of Raising Male Health Awareness

The aim of Movember is to change the "she'll be right" attitude of NZ males towards health issues and raise some serious funds for the number one male health issue, prostate cancer.

Every year in New Zealand 2,656 men are diagnosed with prostate cancer and about 600 die of the disease, making prostate cancer the second largest cause of male cancer deaths, after lung cancer.



Peter Kyriakoudis and Tom Jones of the Emergency Dept played their part in raising the awareness of the public towards male health issues in general and prostate cancer in particular.

Congratulations



- All three of the medical students involved in the immersion programme passed their exams successfully and will soon be trainee interns.

In fact three of the six involved in 2007 intend to apply to do their PGY2 here.

Many of the applicants for the 2008 programme placed Greymouth as their first choice, so the word is out that the Coast is a good place to go.

IT Data Quality



2008 is the year to improve data quality in the WCDHB! What we can all do to help data accuracy?

All users in the WCDHB need to take a collective approach to data quality and ownership. If we don't try to do this, we will never have accurate data.

If you have any additional thoughts or processes which could improve the data accuracy within the DHB, please email ithelp with your ideas.

Why is it so important?

For example:-

Admission Information

- Incorrect admission information can adversely effect ministry funding. Miscoded information can reduce the amount of funding we receive.
- Inpatients and attended day case codings can affect case weight payments.

Patient Demographics

- Because incorrect NHI information including address formats can cause
 - * Patients not being able to be contacted when necessary for appointments/theatre bookings
 - * Overseas patients not being correctly billed
 - * MoH paying wrong DHB for events
 - * If information is missing, they may not appear on waiting list reports, not given theatre dates.
 - * Patients not turning up for Outpatient appointments because the appointment was sent to the wrong address.

Ethnicity Mental Health, Electives, ACC, etc. are all important in ensuring that our information is complete and up-to-date.

WCDHB Staff—For full information on why data quality is important see the attached intranet link. http://coastweb/intranet/docstore/manuals/healthviews/data_quality.asp

Quality is.....

Quality means doing it right when no one is looking.

Henry Ford

Give them quality. That's the best kind of advertising.

Milton Hershey

I have offended God and mankind because my work did not reach the quality it should have.

Leonardo da Vinci

Departures

December saw the departure of two long-serving staff members from the WCDHB.

Jenny Hanson, Nurse Manager Acute Care and Specialty Services, departed to join her husband Barry who has taken on the position of Conservator for the Department of Conservation in Invercargill.



Also leaving the employ of the WCDHB was head of Anaesthetics, Dr Malcolm Stuart. Malcolm had been on the staff for ten years and during that time also spent two terms as an elected representative on the West Coast District Health Board.



MoH MH Smart Project Personnel Changes

Frequent MoH visitors to the WCDHB, Kathy Stapely and Grant Thompson have both departed NZ for Australia and Laurie Hakiwai has taken a position with Te Pou as the National Clinical Co-ordinator for R&D. Their visits provided an insight, for the Min of Health, into the uniqueness of the coast and the special conditions that often our staff have to work under. The remoteness and vast dramatic landscape are memories taken away with them along with a respect for the often innovative approaches taken to this Project.



Kathy Stapely, Laurie Hakiwai & Grant Thompson (beanies provided by a client of the MH Services)

Happenings

- WCDHB is now an accredited site for rural training for the RANZCOG and this has resulted in the appointment of our first ever O&G registrar, Helen Paterson, who starts in the second week of 2008.
- Anita Roney has moved from a part-time role to full-time in HR administration.
- Another new face is Sandeep Reddy who has joined the Planning & Funding Dept as a Public Health Analyst.
- Staff of the new He Oranga Kahurangi dementia unit are finding that the new facility is working really well for patients and staff. There is a peace and calm about the whole building and everyone is enjoying the indoor/outdoor flow, especially with the warm weather we have been enjoying.
- Staffing changes at the Reefton Medical Centre have seen the arrival of Chris Beadle - Rural Nurse Specialist and Louise Marsh - Receptionist and the departure of Lyn Scott.
- The new face at main reception of Grey Base Hospital is Paul McGhie, who has taken over from Tess Brown, who is now working weekends.

New Board Takes Office



The new board of the WCDHB:- Helen Gillespie, Kevin Brown, John Vaile, David Tranter, Susan Wallace, Rex Williams (Chair), Warren Gilbertson, Christine Robertson (Deputy Chair), Mohammed Shahadat, Sharon Pugh and Elinor Stratford

Ho Ho Ho

As Christmas drew closer staff were pleased to hear the familiar "Ho Ho Ho" of the approaching sleigh laden with gifts. Santa (aka CEO, Kevin Hague) and Santa's little helper (aka Melissa Hibbs) made their way around the departments of the WCDHB laden with gifts for the hard working staff.

