



CLINICAL DECISIONS

All clinical decisions, i.e. assessment, treatment/care, continued services, transfers, referrals, discharge plans, etc. are based on an evaluation of the client's progress and stage of change.

Continued service

Clients are continually assessed during the course of treatment. During the assessment process, problems and priorities are identified which justify admission and continued treatment. The resolution of those problems and priorities determines when a client may be ready for discharge. The appearance of new problems and priorities may require continued service either at the current level of service or at a more intensive level of service.

Client discharge

Discharge planning commences with mutual agreement of the clinician and the client. It is appropriate to discharge the client from the current level of service when the client has achieved the goals articulated in the individualised treatment/care plan, thus resolving the problem(s) that justified admission to the current level of service. When there are no new problems to address, the client is considered for discharge.

Did not attend

Where a client fails to attend an agreed appointment, attempts are made to contact them by telephone or letter to arrange/confirm a follow up appointment.