



Treatment Injury Claim Procedure

Procedure Number
WCDHB-PG-0024

Version Nos:
3

1. Purpose

This Procedure is performed as a means of providing an integrated clinical improvement system for the receiving and processing of Accident Compensation Corporate (ACC) Treatment Injury (TI) claim requests.

2. Application

This Procedure is to be followed by the Risk and Quality Manager and all clinical staff throughout the West Coast District Health Board (WCDHB).

3. Definitions

For the purposes of this Procedure:

Treatment Injury is taken to mean a personal injury that has occurred within the context of treatment provided by, or at the direction of, one or more registered health professionals. There must be a direct causal link between the treatment and the injury. Treatment injury cover is for outcomes that are abnormal, unusual or exceptional having regard to the patient's particular circumstances and such events are not expected to happen often.

Treatment Injury does not include injury that is:

- Wholly or substantially caused by the person's underlying health condition; or
- A necessary part or ordinary consequence of the treatment, taking into account all the circumstances of the treatment; or
- Solely attributable to a resource allocation decision; or
- A decision by the person to withhold or delay in seeking treatment.

4. Responsibilities

For the purposes of this Procedure:

the **Risk and Quality Manager** is required to oversee all aspects of this Procedure.

Nominated Health Professional is required to prepare the TI claim report.

5. Resources Required

This Procedure requires:

- i) Claimant's Medical Record

6. Process

1.00 When a Treatment Injury occurs, immediate actions are to be taken to treat the injury.

1.01 Two ACC Forms (ACC 45 and ACC 2152) are to be completed, preferably by the health Professional who provided the treatment that caused the injury, as well as a WCDHB Accident/Incident Form.

1.02 The completed ACC Forms and copy of the relevant parts of the patient's medical record are sent to ACC.



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- 1.03 If further information is required, ACC will request it via the Risk and Quality Manager, who will facilitate the collection of information.
- 1.04 Medical Administration will invoice ACC for the costs associated with the treatment Injury.

7. Precautions And Considerations

- ➔ Processing of Treatment Injury claims is to be undertaken in a timely and effective manner
- ➔ All appropriate documentation is to be completed in a timely and correct manner
- ➔ Medical Administration is to invoice ACC for the costs associated with the treatment Injury.

8. References

Otago District Health Board ACC Medical Misadventure Claim Procedure
Accident Insurance Act (1998) and Amendments

9. Related Documents

WCDHB Accident/Incident Form

Revision History	Version:	3
	Developed By:	Risk Advisor
	Authorised By:	Chief Executive Officer
	Date Authorised:	October 1998
	Date Last Reviewed:	January 2007
	Date Of Next Review:	January 2009