



Entry To Continence Service Criteria

Procedure Number

CHC-PN-0128

Version Nos:

5

1. Purpose

These Entry Criteria (EC) have been developed to provide guidance for the West Coast District Health Board (WCDHB) when considering the treatment of a patient with diagnosed continence issues.

2. Application

This procedure is to be followed by all clinical staff throughout WCDHB.

3. Exclusions

The CS will not be available to people who do not meet the EC.

4. Definitions

There are no definitions associated with this procedure.

5. Responsibilities

For the purposes of this Procedure:

WCDHB CS Staff Members are required to correctly apply the EC when assessing individuals for entry into the WCDHB CS

6. Process

- 1.00 The WCDHB will have clearly defined criteria that clearly identifies:
 - i) referral source(s); and
 - ii) target population(s); and
 - iii) method(s) of referral; and
 - iv) timeframe; and
 - v) prioritisation methods.
- 1.01 WCDHB clinical staff members when applying these EC must ensure that:
 - i) they are sensitive to the needs of the individual being assessed and their family/Whanau;
 - ii) service resources are targeted at appropriate clientele.
- 1.02 The EC will be reviewed every two years, or sooner depending on:
 - i) legislative requirements; or
 - ii) funding requirements; or
 - iii) outcomes of the audit programme.



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7. Criteria

Continence Service

Target Group

- Those people who, without continence service are at risk of further deterioration in their health status, and for whom provision of care in their normal living environment would not further compromise their health status. This includes people with disabilities.

Exclusions

People will not be eligible for this service if:

- they are eligible for direct funding under the Accident Insurance Act (1998)
- they have a functional loss that is being actively managed by a specialist AT&R team on an Inpatient basis
- their clinical situation/medical condition is being managed by a specialist mental health team as a result of an acute mental health/psychiatric problem
- they are in continuing care hospital/rest home unless their personal health need has arisen as a result of major surgery
- they are in a residential facility for people with intellectual or physical disabilities where the supply of products is included in the bed-day funding for the facility
- they require specialist symptom management for a progressive terminal illness from which they are expected to die within 12 months
- what is required is the provision of long-term equipment
- the care required is provided through another MoH funded service

Referral Source

- GP
- Practice Nurse
- Other Appropriate Health Professional
- Specialist (medical or surgical)
- self-referral

Eligibility Criteria For Entry To Service

- Any individual if they have a 6 month history of ongoing continence problems which have been unresponsive to treatment

Eligibility Criteria For Continence Supplies

Any individual:

- who is aged 4 – 10 years and have had an incontinence problem which is inconsistent with normal development and is represented by urinary incontinence of >50mls/episode & >4 times/day &/or with bowel control problem
- who is age >10 years and have had an incontinence problem which is represented by urinary incontinence of >100mls/episode & >4 times/day &/or with bowel problem



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Referral Method

- Written referral from referral source

Timeframe

- The response time for each client is to be based upon the level of assessed risk of the client, as determined from the information provided with the referral:

Initial Contact

Low Risk – within 5 working days of referral receipt

Medium Risk - within 2 working days of referral receipt

High Risk – within 24hrs of referral receipt

Face-To-Face Contact

Low Risk – within 14 working days of referral receipt

Medium Risk - within 10 working days of referral receipt

High Risk – within working days of referral receipt

Prioritisation

- Prioritisation is to be based on risk, urgency, distress, dysfunction, lack of alternative supports and disability demonstrated by:
 - referrer information;
 - initial assessment.

8. References

MoH Service Specifications DOM104 Continence Service

Health And Disability Sector Standards

9. Related Documents

WCDHB Assessment of Urinary And Faecal Incontinence Procedure

WCDHB Continence Education For Client And Carers Procedure

WCDHB Continence Education For Staff And Community Procedure

WCDHB Discharge Planning For Continence Clients Procedure

WCDHB Management And Supply Of Continence Products Procedure

WCDHB Monitoring and Maintenance Of Continence Clients Procedure

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| Revision History | Version: | 5 |
| | Developed By: | WCDHB |
| | Authorised By: | Director Of Nursing |
| | Date Authorised: | August 2001 |
| | Date Last Reviewed: | August 2007 |
| | Date Of Next Review: | August 2009 |



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